

Workers' Comp Comments

Report to employer representatives (OEA, Safety Associations, CFIB, Chambers of Commerce)

We're reaching out today to let you know how WCB Nova Scotia is continuing to serve employers during the COVID-19 pandemic.

- In-person services at our WCB offices have been curtailed, in keeping with public health directives. PMI appointments and workplace visits and other in-person meetings have been cancelled and will be rescheduled when it's safe to do so.
- Most WCB employees are now working from home. Claim registration and assessment services are ongoing, and employers can contact Employer Services representatives and case workers by secure message through My Account, or by telephone at 1-800-870-3331.
- Employer premium payments have been deferred until July.
- Employers who have been required to close as a result of COVID-19 will have no payroll to report, and therefore no premiums to pay.
- Interest and late payment fees have also been deferred. More information on deferring employer WCB payments is available [here](#)
- Employer Clearance Letters covering the period April 1 to June 30 were mailed on March 20th
- Signing up for MyAccount is the best way for employers to stay connected to the WCB and their claims. Sign up is quick, easy and available now at www.wcb.ns.ca
- Regular updates on the WCB's response to COVID-19, and the impact on our services for employers are [available here](#). Please share this resource with the employers you serve.